

Email Spar Shop Operator January 2021

Thank you for taking the time to meet with myself and Mark in December to listen to our issues regarding the above.

As discussed it is business critical that we put forward our written representations to the Council in order to offer our dissatisfaction at the existing measures that you have introduced at the location.

I confirm the salient points of our discussion-

1. The new road measures that the Council have introduced have reduced our turnover of the Spar store by approximately 25% since inception.
2. Generally speaking the Covid 19 pandemic has seen Convenience Stores turnover grow by 25% so I would argue your scheme has affected our turnover by around 50% in this financial year.
3. We need for full traffic flow to re-introduced to Lowther Street as a matter of priority.
4. We do not agree with your suggestion that the other businesses on the neighbouring retail parade are not affected by the measures the Council has introduced.
5. The measures the Council have introduced are clearly having a detrimental impact on all nearby businesses and the measures need to be reviewed by the Council and the Committee as a matter of priority.
6. The Council did not carry out any form of consultation with us and the other local businesses prior to the introduction of the new measures.
7. The new road measures has made our business a loss making shop and therefore has put the shop at risk of closure and therefore redundancies for the workforce.
8. The new road measures have ensured that we cannot let the First Floor Commercial Space at the property thus impacting us by a further £15,000 to £20,000 per annum.

I trust our comments will be taken on board as a matter of priority and therefore urgency and that you will provide a full detailed response at the earliest opportunity.